every family has a story.

Sergij and Tetiana dance in the living room, chat over a cup of coffee at the kitchen table and unwind by reading books beside each other in bed. Where they call home may have changed in the last two years, but the meaning of home will always remain the same. “For us, home is about family,” Sergij says.

When war erupted in 2022, Sergij and Tetiana were living in Ukraine close to the Russian border and witnessed intense shelling. The couple ultimately decided to flee Ukraine and seek safety and shelter in Poland, where they partnered with Habitat Poland to find accommodation. Habitat Poland rented the couple an apartment and has provided wraparound services like grocery vouchers and access to language courses to support their transition to a new country.

Tetiana has cancer and is receiving treatment in Poland. The past few years have tested her, but she’s remained unshakeable. She’s living life to the fullest in her new home in Poland.

In response to the war, Habitat Poland scaled its social rental program to match the needs of refugees from Ukraine. They’re now partnering with more than 200 families to provide mid-term accommodation as the displaced families resettle in Poland.
What we do

Residential energy efficiency

Habitat is currently implementing five EU-funded projects – ComAct, ComActivate, JUSTEM, SUNRISE and SMARTER4EU – which contribute to solving the “heat or eat” dilemma of low-income families by different interventions, such as increasing energy efficiency of multi-apartment residential buildings. With these projects, we currently support 11 countries: Bulgaria, Croatia, Greece, Hungary, Lithuania, North Macedonia, Poland, Romania, Spain, Portugal and Ukraine.

Affordable housing

High housing costs, and a lack of decent and affordable housing to buy or rent is fueling the global housing crisis. To address this problem, Habitat is spearheading the Empty Spaces project – a replicable model for transforming or repurposing empty buildings into decent homes, as well as the Social Rental Agency model – a non-profit intermediary that acts as a liaison between property owners and households in need of housing.

Housing microfinancing

Habitat collaborates with partner microfinance institutions around the world to develop housing loans and provide training to homeowners. In Bosnia and Herzegovina, Habitat’s partnership with the Association of Microfinance organizations will enable access to finance to over 80,000 low-income households within the next three years to support climate change adaptation and mitigation, in line with the EU’s Green Agenda for the Western Balkans.

War in Ukraine

Habitat was on the ground in Poland, Romania, Hungary, Germany, and Slovakia since day one, accompanying refugees on the move and in their search for mid- and long-term accommodation by supporting housing arrangements with host families, refurbishing, and furnishing communal spaces, repurposing empty spaces, subsidizing rentals, and running social rental programs. In Ukraine, Habitat supports direct repairs, winterization upgrades and energy-efficient modernization of multiapartment buildings. In total we have so far helped over 37,000 people.

Disaster response

Habitat works with donors and other agencies to help people in disaster-affected areas move from ruin to recovery and prepare communities to mitigate future risks and adapt to climate change. Our efforts relate to the 2023 Türkiye earthquake and Cyclone Freddy, the 2021 Haiti earthquake or the 2017 U.S. hurricanes.

Roma housing

In Bulgaria and Romania, Habitat is participating in the EU-funded HERO project designed to support housing and financial inclusion of Roma families. In North Macedonia, Habitat has been working for almost two decades on improving the housing conditions of the Roma population through empowered participation, secure tenure, access to reliable and sustainable basic services and eradication of energy poverty.

Water, sanitation, and hygiene (WASH)

Habitat advances health outcomes, economic opportunities and gender equality through integrated housing and WASH solutions in over 30 countries. In drought-prone Ethiopia, we constructed 24 water points that serve 36,000 residents, and in Liberia our water system equipped with solar-powered pumps serves residents of a large informal settlement.